II Semester M.Com. Degree Examination, July/August 2011
(2007-08 Scheme) (NS)
COMMERCE
Paper 2.1 : Human Resource Management

Time : 3 Hours 
Max. Marks : 80

Instruction : Answer all Sections.

SECTION – A

1. Answer any ten of the following. Each question carries two marks : (2×10=20)
   a) What do you mean by the term ‘Human Resource’?
   b) Mention any two differences between human resource management and
      personnel management.
   c) Define “Industrial relation”.
   d) What do you mean by ‘Induction’?
   e) What is job enrichment?
   f) What is meant by the term ‘CAREER’?
   g) What is participative management?
   h) What is Human Capital Management?
   i) Name two types of transfers.
   j) What is employee satisfaction?
   k) What is vestibule training? Give example.
   l) What is Industrial Accident according to industrial law?

SECTION – B

Answer any three of the following. Each question carries five marks. (5×3=15)

2. Explain the objectives of Human Resource Management.

3. Explain the factors influencing the H.R. activities in an organization.

4. Explain the reasons for Industrial Accidents.

5. What is the process of job analysis?

6. Give the advantages and requisites of participative management.
SECTION - C

Answer any three of the following. Each question carries fifteen marks. \(3 \times 15 = 45\)

7. Explain the organization of HRM department.
8. Explain the process of International Recruitment.
9. What are the factors which have influenced the growth of unionization?
10. Explain the merits and demerits of human resource audit, and briefly explain the functions of human resource audit.
11. What are the challenges of HRM in Indian context?