II Semester M.Com. Degree Examination, July/August 2013
(2007-08 Scheme) (NS)
Commerce
Paper – 2.1 : Human Resources Management

Time : 3 Hours
Max. Marks : 80

Instruction: Answer all Sections.

SECTION – A

1. Answer any ten of the following. Each question carries two marks. (10x2=20)
   a) Define HRM.
   b) Define compensation.
   c) What do you mean by HRP?
   d) Define Job Analysis.
   e) What is Human Resource Audit?
   f) What do you mean by orientation?
   g) Define ‘Absenteeism’.
   h) Who is a mentor?
   i) What is employee satisfaction?
   j) What do you mean by ‘Induction’?
   k) Define the term ‘Dispute’.
   l) What is Ethics?

SECTION – B

Answer any three of the following questions. Each question carries five marks. (3x5=15)

2. Explain the qualities and qualification for a HR manager.

3. What is job design? How is it different from job analysis?

P.T.O.
4. What are the techniques for human resources planning?

5. What are the modern sources of recruitment?

6. Explain the necessary conditions for the maintenance of sound industrial relations.

SECTION - C

Answer any three questions. Each question carries fifteen marks. (3 × 15 = 45)

7. Critically evaluate the challenges of Human Resource Management in India.

8. Describe in detail the process of performance appraisal.

9. What is training evaluation? Explain the steps and methods of training evaluation.

10. Explain the mechanism of Industrial Disputes Management.

11. Why do trade unions in India often fail to achieve their objectives? Suggest measures for the successful functioning of trade unions.