



PG – 780

II Semester M.Com. Degree Examination, July/August 2013
(2007-08 Scheme) (NS)
Commerce

Paper – 2.1 : Human Resources Management

Time : 3 Hours

Max. Marks : 80

Instruction : Answer all Sections.

SECTION – A

1. Answer **any ten** of the following. **Each** question carries **two** marks. (10x2=20)
- Define HRM.
 - Define compensation.
 - What do you mean by HRP ?
 - Define Job Analysis.
 - What is Human Resource Audit ?
 - What do you mean by orientation ?
 - Define 'Absenteeism'.
 - Who is a mentor ?
 - What is employee satisfaction ?
 - What do you mean by 'Induction' ?
 - Define the term 'Dispute'.
 - What is Ethics ?

SECTION – B

Answer **any three** of the following questions. **Each** question carries **five** marks. (3x5=15)

- Explain the qualities and qualification for a HR manager.
- What is job design ? How is it different from job analysis ?

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4. What are the techniques for human resources planning ?
5. What are the modern sources of recruitment ?
6. Explain the necessary conditions for the maintenance of sound industrial relations.

SECTION – C

Answer **any three** questions. **Each** question carries **fifteen** marks. **(3×15=45)**

7. Critically evaluate the challenges of Human Resource Management in India.
 8. Describe in detail the process of performance appraisal.
 9. What is training evaluation ? Explain the steps and methods of training evaluation.
 10. Explain the mechanism of Industrial Disputes Management.
 11. Why do trade unions in India often fail to achieve their objectives ? Suggest measures for the successful functioning of trade unions.
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